

Your hospital our news

Our newsletter for
GP practice staff



December 2020
benendenhospital.org.uk/health-professionals

Benenden Hospital – your local Outstanding private hospital



Message from Jane Abbott

Hospital Director and Chief Nurse

We hope that you and your colleagues continue to keep safe and well during this challenging time.

Everyone at Benenden Hospital is working hard to ensure that we remain COVID-19 free, while still providing our patients with the outstanding level of care that they've come to expect from us.

We recognise how important it is to meet your professional development needs and are delighted that our educational webinars can support you with this. Our events are free to attend, provide CPD points and are open to GPs and primary care health professionals. We would welcome your ideas for future events and any feedback you have.

Thank you for all your hard work and the support you provide our patients and we look forward to working with you in 2021.

Free access to statutory training

To book simply visit benendenhospital.org.uk/training

Free CPD points

- Our webinars are presented by our specialist Consultants, on topics based around the RCGP recommended learning subjects
- Recent feedback includes: **"Excellent!"** **"Great educational initiative!"** and **"Incredibly useful!"**



Confirmed CPD event for you

Saturday 30 January
10am to 11am

ENT - Ms Codruta Neumann,
Consultant ENT Surgeon

We'll be hosting more CPD webinars in 2021, with topics including Neurology, Ophthalmology, Gastroenterology and Rheumatology. Check out our Health Professionals page for more details.

Free life support training for practice staff

- Keep up to date with ILS, ALS, PILS, BLS training - free of charge
- Our Skills Facilitator is registered with the Resuscitation Council UK



Register your interest, or book at benendenhospital.org.uk/training

New Consultant and Treatment Directory

The latest edition of our **Consultant and Treatment Directory** is now available on our **Health Professionals page**.

Did you know?

- All patients are welcome at Benenden Hospital, not just Benenden Health members
- We're proud to continue to support the NHS in Kent and Sussex in partnership with NHS England
- We're the No.1 provider of private treatment in Kent and Sussex for cataract surgery, inguinal hernia surgery and gastric sleeve (Gastrectomy) surgery *

*Based on PHIN independent reporting

Private Patient Team

Professional and knowledgeable, our team will ensure self-funding patients receive the best possible service. Call them with any queries on **01580 242521**.



Weight loss surgery

Shown to have some remarkable results and long-lasting beneficial effects. Our expert and caring team, led by Mr Ahmed Hamouda, offers a full range of temporary/permanent weight loss surgery procedures following NICE guidelines. Our fully inclusive cost includes psychological and dietetic advice and our aftercare package offers support up to one-year post-surgery.

Guide prices (from)

- Initial consultation £205
- Gastric balloon £4,080
- Gastric band £5,950
- Gastric bypass £10,500

Mr Hamouda
with Maria
Duckworth, the
team's Nurse
Practitioner



Patient information events

These offer patients the chance to learn about medical conditions which may be affecting them. Recent topics include hip/knee replacement and endoscopy. Our next patient event is weight loss surgery on 23 January. Patients can book for this and future events via our website.

Benenden Health - additional services for members

- **24/7 Mental health helpline: 0800 414 8247**

Members can speak to a counsellor via the phone who can provide immediate emotional support and signposting for problems such as anxiety, depression, bereavement, relationships and debt concerns. It could provide short term assistance whilst waiting for longer-term treatment via the NHS.

- **Care planning and social care advice: 0800 414 8100**

Members may find this particularly helpful in the current climate. It provides access to a care advisor who can offer information and advice about adult care issues, including short or long-term care.

Referring your patients is as easy as A, B, C!

A Self-pay and Private Medical Insurance patients

- ☎ **01580 242521 Monday to Friday, 8am to 6pm**
- ✉ **private.patients@benenden.org.uk**
- ✉ **Bhosp.privatepatients@nhs.net**

B Benenden Health members

If your local protocols allow, you may email your referral letter to Benenden Health Member Services via **memberservices@benenden.co.uk**. If not, the member will be responsible for getting your referral to Benenden Health.

C NHS patients

Use your local NHS referral arrangements.

Visit our **Health Professionals** page for updates and confirmation of referral procedures: **benendenhospital.org.uk/health-professionals**

Community news

Chosen charities:

Despite COVID-19 restrictions, our staff social club continues to support their chosen charities as much as they can. Recently they've encouraged staff to donate toiletries to The Hygiene Bank and furniture, books and bric-a-brac to DEBRA.

Benenden Hospital has also donated 500 pocket-sized hand sanitisers to The Hygiene Bank.

Simon Brooks, our Anaesthetic Clinical Lead aims to raise £3,000 for the Sam West Foundation by trekking the Annapurna Circuit in Nepal:

justgiving.com/fundraising/simon-brooks22

If you'd like to find out more on these charities, check out their websites:

- **thehygienebank.com**
- **debra.org.uk**
- **samwestfoundation.org**

