

Referring your patients to Benenden Hospital

Private Patients (Self-Pay and PMI)

Via our Private Patient team (*please do not use these contacts for Benenden Health member referrals*):

 private.patients@benenden.org.uk* or bhosp.privatepatients@nhs.net*

 Benenden Hospital, Goddard's Green Road, Benenden, Cranbrook, Kent TN17 4AX

 01580 242521

Benenden Health Members

- A GP referral letter, including an indication of the NHS wait times, is required for all Members wishing to access services and treatment using their Benenden Health membership. A separate NHS referral is not required.
- Referrals for ophthalmic services require a GP referral letter plus an Optician's report.
- Benenden Health does not have a NHS.net email account but their servers are secure and encrypted. If your CCG and Practice protocol allows it, you can email your referral letter to **memberservices@benenden.co.uk** If not, the Member will be responsible for getting the referral letter to Member Services.
- The Member must also speak to Member Services on **0800 414 8100** as soon as possible after their GP appointment to obtain authorisation of any services they wish to access via their membership.

NHS Patients

Please use your local NHS referral arrangements and mention that your patient has requested Benenden as their preferred hospital.

Benenden Hospital is unable to treat patients under the age of 18

*Please note our servers are secure and encrypted

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